

Terms of Service

Welcome to **Roof Work Contractors and Supplies Ltd** ("Company," "we," "our," or "us"). These Terms of Service ("Terms") govern your access to and use of our website, as well as any products and services we provide.

By accessing or using this website, requesting a quotation, purchasing products, or engaging our services, you agree to be bound by these Terms. If you do not agree with these Terms, please do not use our website or services

1. Company Services

We provide roofing-related products and services, including but not limited to:

- Roof manufacturing
- Roofing materials and supplies
- Roof installation
- Roof repairs and maintenance
- Roofing consultations and inspections
- Related construction services

All services are subject to availability and acceptance by the Company.

2. Website Use

You agree to use this website only for lawful purposes and in accordance with these Terms.

You agree not to:

- Use the website in any manner that violates applicable laws or regulations.
- Attempt to gain unauthorized access to the website, servers, or databases.
- Introduce viruses, malware, or harmful code.
- Copy, reproduce, or distribute website content without written permission.

We reserve the right to suspend or terminate access to users who violate these Terms.

3. Quotes and Estimates

Any quotations, estimates, or pricing information provided through the website, email, phone, or other communications:

- Are subject to change without notice.
- Are valid only for the period specified in the quotation.
- Do not constitute a binding contract until accepted by both parties.
- May be adjusted based on site inspections, material availability, design changes, or unforeseen conditions.

4. Orders and Purchases

All orders are subject to acceptance by the Company.

We reserve the right to:

- Refuse any order.
- Limit quantities purchased.
- Cancel orders due to pricing errors, stock shortages, or other circumstances.

Customers are responsible for providing accurate information regarding delivery locations, measurements, specifications, and project requirements.

5. Payment Terms

Payment terms shall be specified in the applicable quotation, invoice, or contract.

Unless otherwise agreed:

- A deposit is required before manufacturing or installation begins.
- Outstanding balances must be paid by the due date indicated on the invoice or after job is completed.
- Late payments may incur interest charges and collection costs where permitted by law.
- The Company reserves the right to suspend work or withhold delivery until payment obligations are met.

6. Delivery of Materials

Delivery dates are estimates only.

The Company shall not be liable for delays caused by:

- Weather conditions
- Supplier shortages
- Transportation disruptions
- Government actions
- Labor shortages
- Other events beyond our reasonable control

Risk of loss or damage may transfer to the customer upon delivery, subject to applicable law and contractual agreements.

7. Installation Services

For installation projects:

- Customers must provide safe and reasonable access to the work site.
- Work schedules may be affected by weather or site conditions.
- The Company may suspend work if unsafe conditions exist.
- Additional charges may apply for unforeseen structural issues, customer-requested changes, or conditions discovered during installation.

Customers are responsible for obtaining any permits required unless otherwise agreed in writing.

8. Product Warranty

Any warranty offered on products shall be limited to the warranty expressly provided by the manufacturer or the Company in writing.

Warranty coverage may be void if damage results from:

- Improper use
- Unauthorized modifications
- Improper maintenance
- Natural disasters
- Structural failures unrelated to our products or workmanship

Specific warranty terms will be provided separately where applicable.

9. Workmanship Warranty

Where a workmanship warranty is provided, it applies only to defects directly resulting from our installation services.

The warranty does not cover:

- Normal wear and tear
- Storm damage
- Acts of God
- Structural movement
- Damage caused by third parties

Customers must notify us promptly upon discovering any alleged defect.

10. Customer Responsibilities

Customers agree to:

- Provide accurate project information.
- Ensure legal ownership or authorization regarding the property.
- Maintain a safe work environment.
- Obtain approvals, permits, or permissions not specifically assigned to the Company.

The Company shall not be liable for delays resulting from customer actions or omissions.

11. Intellectual Property

All website content, including:

- Text
- Images
- Logos
- Graphics
- Product descriptions
- Designs

Is owned by or licensed to the Company and is protected by applicable intellectual property laws.

No content may be copied, modified, distributed, or used without prior written permission.

12. Limitation of Liability

To the fullest extent permitted by law, the Company shall not be liable for:

- Indirect damages
- Incidental damages
- Consequential damages
- Loss of profits
- Business interruption
- Loss of data

Our total liability arising from any claim related to products or services shall not exceed the amount paid by the customer for the specific product or service giving rise to the claim.

13. Disclaimer

The information provided on this website is for general informational purposes only.

While we strive for accuracy, we make no guarantees regarding:

- Product availability
- Pricing accuracy
- Technical specifications
- Completeness of information

All information is provided "as is" and "as available."

14. Force Majeure

The Company shall not be liable for delays or failure to perform caused by circumstances beyond its reasonable control, including:

- Severe weather
- Natural disasters
- Labor disputes
- Supply chain interruptions
- Government restrictions
- Utility failures

15. Third-Party Links

This website may contain links to third-party websites.

We are not responsible for the content, policies, or practices of third-party websites and provide such links solely for convenience.

16. Privacy

Your use of this website is also governed by our Privacy Policy, which explains how we collect, use, and protect personal information.

17. Governing Law

These Terms shall be governed by and construed in accordance with the laws of Jamaica without regard to conflict of law principles.

Any disputes arising from these Terms shall be subject to the exclusive jurisdiction of the courts located in Jamaica.

18. Changes to These Terms

We reserve the right to modify these Terms at any time.

Updated versions will be posted on this website with a revised "Last Updated" date. Continued use of the website after changes are posted constitutes acceptance of the revised Terms.

By using this website and our services, you acknowledge that you have read, understood, and agreed to these Terms of Service.